

FLOOR CARE AND PREVENTIVE MAINTENANCE



CLEANING

- Your new floor contains a durable UV cured factory finish or a 21 mil protective wear layer and does not require any additional sealer or protective finish.
- Regularly vacuum or sweep with a soft broom or micro-fiber mop to collect dust, dirt, debris that can dull the finish or scratch the floor.
- Periodically use an approved no-wax floor cleaner to clean the floor. First, remove abrasive grit by using a vacuum, sweeping, or dry microfiber mopping. Apply cleaner directly to a clean cloth or micro-fiber mop as instructed, then go over the floor thoroughly to clean following cleaner manufacturer instructions. Call tech services at 1-800-258-5758 for information on recommended cleaners.
- **DO NOT USE A VACUUM WITH A BEATER BAR HEAD.** The vacuum should be soft brush, felt type, or hardwood floor attachment and be certain the vacuum's wheels are clean and do not damage the floor's surface. Abrasive scrubbing machinery and/or power scrubbers & buffers of any type are not recommended to clean the floor. Steam cleaning, as it involves heat and moisture, also is not recommended.
- **NEVER WET MOP YOUR FLOOR and DON'T LET LIQUIDS STAND ON YOUR FLOOR,** clean up spills promptly with a soft, absorbent cloth and recommended cleaning products.
- Don't use liquid or paste wax, oil soaps, or any other strong cleaners that contain solvents, silicon, citrus oils, lemon oil, tung oil, acrylics, acidic materials (such as vinegar) or ammonia. Detergents, bleach, and abrasive cleaners are not recommended. Avoid "home remedies" found on the internet and other sources. These products and techniques can cause your floor to become slippery, or cloud and dull the finish. Use of these and similar products can harm the performance of your floor and its recoat ability. Also avoid "gloss restorers" or "mop & shine" products as they can contain acrylics or urethane which if not applied properly may not adhere adequately or may "build-up" on the floor and thus void the original finish warranty.

FLOOR PROTECTION TIPS

- Maintain a constant, climate controlled environment (35%-55% Relative Humidity, and between 60 and 80 F). Your HVAC system should remain active at all times, and the use of a humidifier/dehumidifier to maintain humidity levels if necessary is recommended to minimize seasonal expansion and contraction.
- Place felt-type protectors on the bottom of all chair legs, furniture and fixture legs to help minimize scratching/denting. For heavier objects, use protective cups/pads. Generally, the heavier the object, the wider the floor protector needed.
- Shoes with high heels, sports cleats, etc. will likely dent, gouge, or scratch cork floors which is not covered by our warranty. Regularly check the bottom of all shoes for debris and sharp objects that could damage floor surfaces.
- Use throw rugs inside and outside of entries and on high-traffic areas to prevent dirt and grit from being tracked in and scratching your floor's finish. Interior rugs and slip resistant underlayments must be made of a breathable, non-marking, material to avoid trapping moisture that can discolor/damage your floor. Avoid rubber or latex backed mats (except where noted) as they can stain your floor.
- Keep pet's nails trimmed and clean of dirt and debris to minimize surface scratches.
- Avoid sliding or rolling heavy furniture, appliances, or other heavy objects directly across your cork floor. Whenever possible, lift the item to be moved. If it must be rolled or "walked" across the floor, avoid narrow wheeled and metal and/or hard surface rollers and protect the floor with plywood or other hard sheeting to prevent damage.
- Use protective window coverings, sun-screens, etc. to block fade-causing UV rays and the excessive heat from direct sunlight, and rearrange rugs and furniture periodically to help your floors age more evenly. Sunlight's UV rays and artificial light accelerates the oxidation and aging of your floor, and can cause the floor to fade or change color. Our warranty does not cover damage from the sun, UV rays, or artificial light. **SPECIAL NOTE: FOR OUR LUXURY VINYL CORK FLOORS, WE RECOMMEND FULL-SPREAD PERMANENT ADHESIVE DIRECT-TO-SUBFLOOR INSTALLATION IN ROOMS WITH HEAVY DIRECT SUNLIGHT.**
- Check children's riding toys wheels for sharp points and debris to prevent scratches.
- We do not recommend the use of rolling casters on these floors. If you decide to use them, office rolling chairs must use soft tread, non-marking casters (as prescribed by EN12529 - Type W). Double wheeled casters offer the best protection. Use smooth back protective office mats under the rolling chairs.