



FLOOR CARE AND PREVENTATIVE MAINTENANCE

CLEANING

- Your new Luxury Vinyl Cork floor contains a 21 mil protective wear layer and does not require any additional sealer or protective finish.
 - Regularly vacuum or sweep with a soft broom or micro-fiber mop to collect dust, dirt, debris that can dull the finish or scratch the floor. **DO NOT USE A VACUUM WITH A BEATER BAR HEAD**,.... should be a soft brush, felt type, or hardwood floor type attachment and be sure the vacuum's wheels are clean and do not damage the floor's surface.
 - Periodically use an approved no-wax floor cleaner to clean the floor. Vacuum first, apply cleaner directly to a clean cloth or micro-fiber mop as instructed, then go over the floor thoroughly to clean. Call tech services at 1-800-258-5758 for information on recommended cleaners.
 - Abrasive scrubbing machinery and/or power scrubbers & buffers of any type are not recommended to clean the floor in residential installations. Steam cleaning, as it involves heat and moisture, also is not recommended. **SPECIAL NOTE:** In commercial installations, floor scrubbers may be used for regular floor maintenance providing equipment is well maintained, in proper working condition, and operator is fully trained in the operation and care of the equipment.
 - LVC planks will not expand when exposed to water thus occasional damp mopping is acceptable, however, it is still a good idea to remove spills as promptly as possible with a soft, absorbent cloth and recommended cleaning products.
 - Don't use liquid or paste wax, oil soaps, or any other strong cleaners that contain silicon, citrus oils, lemon oil, tung oil, acrylics, acidic materials (such as vinegar) or ammonia. Detergents, bleach, and abrasive cleaners are not recommended. Avoid "home remedies" found on the internet and other sources. These products and techniques can cause your floor to become slippery, or cloud and dull the finish. Use of these and similar products can harm the performance of your floor and its recoat ability. Also avoid "gloss restorers" or "mop & shine" products as they can contain acrylics or urethane which if not applied properly may not adhere adequately or may "build up" on the floor and thus void the original finish warranty.

FLOOR PROTECTION TIPS

- Maintain a constant, climate controlled environment (*35%-55% Relative Humidity, and between 60 and 80 F*). Your HVAC system should remain active at all times, and the use of a humidifier/dehumidifier to maintain humidity levels if necessary is recommended to minimize seasonal expansion and contraction.
- Place felt-type protectors on the bottom of all chair legs, furniture and fixture legs to help minimize scratching. For heavier objects, use protective cup/pads. Generally the heavier the object, the wider the floor protector is needed.
- Shoes with high heels, sports cleats, etc. will likely dent, gouge, or scratch cork floors which is not covered by our warranty. Regularly check the bottom of all shoes for debris and sharp objects that could damage floor surfaces.
- Use throw rugs inside and outside of entries and on high-traffic areas to prevent dirt and grit from being tracked in and scratching your floor's finish. Interior rugs and slip resistant underlayments must be made of a breathable, non-marking, material to avoid trapping moisture that can discolor/damage your floor. Avoid rubber or latex backed mats (except where noted) as they can stain your floor.
- Keep pet's nails trimmed and clean of dirt and debris to minimize surface scratches.
- Avoid sliding or rolling heavy furniture, appliances, or other heavy objects directly across your cork floor. Whenever possible, lift the item to be moved. If it must be rolled or "walked" across the floor, avoid narrow wheeled and metal and/or hard surface rollers and protect the floor with plywood or other hard sheeting to prevent damage.
- **SPECIAL NOTE: FOR OUR LUXURY VINYL CORK FLOORS, WE RECOMMEND FULL SPREAD PERMANENT ADHESIVE DIRECT-TO-SUBFLOOR INSTALLATION IN ROOMS WITH HEAVY DIRECT SUNLIGHT.** Use protective window coverings, sun-screens, etc. to block fade-causing UV rays and the excessive heat from direct sunlight, and rearrange rugs and furniture periodically to help your floors age more evenly. Sunlight's UV rays and artificial light accelerates the oxidation and aging of your floor, and can cause the floor to fade or change color. Our warranty does not cover damage from the sun, UV rays, or artificial light.
- Check children's riding toys wheels for sharp points and debris to prevent scratches.
- We do not recommend the use of rolling casters on these floors. If you decide to use them, office rolling chairs must use soft tread, non-marking casters (as prescribed by EN12529 - Type W). Double wheeled casters provide the best protection. Use smooth back protective office mats under the rolling chairs.